## **Listing of Claims:**

1. (Original) A method of providing pet death care products, services and information comprising:

receiving pet death care products at a computer, services and information from a supplier of pet death care products, services and information; and

as a preferred provider, dispensing the pct death care products, services and information to pet owners.

- 2. (Original) The method of claim 1 wherein the preferred provider is a veterinarian.
- 3. (Original) The method of claim 2 wherein the veterinarian is a network of veterinarians.
  - 4. (Original) The method of claim 1 wherein the preferred provider is a pet store.
- 5. (Original) The method of claim 4 wherein the pet store is a nationwide chain of pet stores.
- 6. (Original) The method of claim 1 wherein the preferred provider is a pet cemetery.
- 7. (Original) The method of claim 6 wherein the pet cemetery is a nationwide chain of pet cemeteries.

Page 2 of 8
Scrial No. 09/909.921
Amendment and Response dated December 17, 2004
Reply to Office Action of September 22, 2004
HILB Docket N1-12448
WHAE HILB/119C1
K:WHLB/719C1VAmendment and Response to 9-22-04 OA (pai), wpd

- 8. (Original) The method of claim 1 wherein the products include pet caskets, urns, memorial markers and products and printed matter.
- 9. (Original) The method of claim 1 wherein the services include cremation and burial, and funeral and memorial services.
- 10. (Original) The method of claim 1 wherein the information includes information about grief counseling and death/grief support groups.
- 11. (Original) A method of equipping a preferred provider with pet death care products, services and information to be dispensed to pet owners comprising:

selecting a preferred provider to dispense pet death care products, services and information to pet owners; and

supplying using a computer network the preferred provider with pet death care products, services and information to be dispensed by the preferred provider to pet owners.

- 12. (Original) The method of claim 11 wherein the preferred provider is a veterinarian.
- 13. (Original) The method of claim 12 wherein the veterinarian is a network of veterinarians.
- 14. (Original) The method of claim 11 wherein the preferred provider is a pet store.

Page 3 of 8
Serial No. 09/909,921
Amendment and Response dated December 17, 2004
Reply to Office Action of September 22, 2004
HILB Docket N1-12448
WH&E HILB/719C1
K \HILB\719C1\Amendment and Response to 9-22-04 OA (pai).wpd

15. (Original) The method of claim 14 wherein the pet store is a nationwide chain of pet stores.

- 16. (Original) The method of claim 11 wherein the preferred provider is a pet cemetery.
- 17. (Original) The method of claim 16 wherein the pet cemetery is a nationwide chain of pet cemeteries.
- 18. (Original) The method of claim 11 wherein the products include pet caskets, urns, memorial markers and products and printed matter.
- 19. (Original) The method of claim 11 wherein the services include cremation and burial, and funeral and memorial services.
- 20. (Original) The method of claim 11 wherein the information includes information about grief counseling and death/grief support groups.
- 21. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by the supplier.
- 22. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a humane society.
- 23. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a competitor of the supplier.

Page 4 of 8
Serial No. 09/909,921
Amendment and Response dated Detember 17, 2004
Reply to Office Action of September 22, 2004
IIILB Docket NI-12448
WH&F HTLB/19C1
KWHLB/19C1/Amendment and Response to 9-22-04 OA (pst).wpd

24. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a crematory manufacturer.

Page 5 of 8
Serial No. 09/909,921
Amendment and Response dated December 17, 2004
Reply to Office Action of September 22, 2004
HILB Docket N1-12448
WHAE HIT JU/7 19C1
KAHILEM 19C1 Amendment and Response to 9-22-04 OA (psi)